

#### **GONZAGA** COLLEGE OF ARTS AND SCIENCE FOR WOMEN (Affiliated to Periyar University, Salem)

# **Student Satisfaction Survey 2019-2020**

S. No	Particulars	No. Students	Total Respondents	Percentage	Total %	
01	Syllabus was covered in the class					
	(85 to 100%)		195	34%	72%	
	(70 to 84%)	572	219	38%	-	
	(55 to 69 %)		101	18%		
	(0-Below 30%)		57	10%		
	Total		572	100%		
02	Teachers prepare for the classes					
	Thoroughly	572	184	32%	92%	
	Satisfactorily		343	60%	]	
	Poorly		33	6%		
	Indifferently		12	2%		
	Total		572	100%		
03	The teachers were able to communic	ate	•	•		
	Always effective	572	272	47%	79%	
	Some time Effective		183	32%		
	Just satisfactorily		97	17%		
	Generally ineffective		15	3%		
	Very Poor communication		5	1%	1	
	Total		572	100%		
04	Teacher's approach to teaching can best be described as					
	Excellent	572	159	28%	68%	
	very good		227	40%	-	
	Good		173	30%		
	Fair		17	2%		
	Total		572	100%		
05	Fairness of the internal evaluation process by the teachers					
	Always fair	572	197	34%	83%	
	Usually Fair		281	49%		
	Sometimes Unfair		78	14%		
	Unfair		16	3%		
	Total		572	100%		
06	Your performance in assignments discussed with you					
	Every time	572	232	40%	80%	
	Usually		227	40%		
	Occasionally / Sometimes		75	75%		
	Rarely		38	7%	1	
	Total		572	100%		
07	The institute takes active interest in promoting internship, student exchange field visit					
	opportunities for students					
	Regularly	572	256	45%	70%	
	Often		143	25%	1	
	Some times		121	21%	1	
	Rarely		44	8%	1	
	Never		8	1%	1	
	Total		572	100%		

8	The teaching and mentoring proces social and emotional growth	s in your institution fa	acilitates you in	i cognitive,	
	Significantly	572	117	20%	77%
	Very well		325	57%	//%
	Moderately		<u> </u>	17%	-
	Marginally		19	3%	-
	Not at all		15	3%	_
	Total		<b>572</b>	100%	
9	The institution provides multiple of	portunities to learn a		100%	
0)	Strongly agree	572	184	32%	83%
	Agree		293	51%	- 0570
	Neutral		79	14%	
	Disagree	F	14	3%	
	Strongly disagree		2	0%	
	Total		572	100%	-
0	Teachers inform you about your ex	nected competencies			
0	programme outcomes	pected competencies,	course outcom	es and	
	Every time	572	244	43%	85%
	Usually		241	42%	0.5 /
	Occasionally / Sometimes		67	12%	_
	Rarely		14	2%	-
	Never		6	1%	_
	Total		572	100%	-
1	Your mentor does a necessary follo	w up with an assigned		10070	
1	Every time	572	167	29%	77%
	Usually	572	274	48%	////
	Osuany		274	40%	
	Occasionally / Sometimes		99	17%	
	Rarely		23	4%	
	Never		9	2%	
	Total		572	100%	
2	Teachers illustrate the concepts three	ough examples and a	pplications		
	Every time	572	210	37%	81%
		572	250	44%	0170
	Usually Occasionally / Sometimes		86	15%	_
	2				-
	Rarely		<u>17</u> 9	3%	_
	Never		9	1%	_
	Total		572	100%	
3	Teachers identify your strengths and encourage you with providing right level of				
	challenges	570	222	410/	0.004
	Fully	572	233	41%	80%
	Reasonably		224	39%	4
	Partially		68	12%	4
	Slightly		33	6%	4
	Unable to		14	2%	_
	Total		572	100%	_
14	Teachers are able to identify your weakness and help you to overcome them				
+	Every time	572	238	42%	78%
-			208	36%	1
-	Usually			13%	
-			73	1370	
-	Occasionally / Sometimes		<u>73</u> 37		-
-	Occasionally / Sometimes Rarely		37	6%	
-	Occasionally / Sometimes				-

	Strongly agree	572	173	30%	80%
	Agree		286	50%	
	Neutral		94	16%	
	Disagree		15	3%	
	Strongly disagree		4	1%	_
	Total		572	100%	
16	The institute /teachers use studen	t centric methods, such	as experiential	learning,	
	participative learning and problem-solving methodologies for enhancing learning				
	experiences.				
	To a great extent	572	204	36%	81%
	Moderate		257	45%	
	Some What		71	12%	
	Very Little		30	5%	
	Not at all		10	2%	
	Total		572	100%	
17	Teachers encourage you to partic	inate in extracurricular		10070	_
1,	Strongly agree	572	285	50%	87%
	Agree	572	213	37%	0770
	Neutral		59	10%	-
	Disagree		9	2%	_
	Strongly disagree		6	1%	_
	Total		572	100%	_
18		tanahara ta inaulanta na			
10	Efforts are made by the institute /teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work				
	To a great extent	572	230	40%	80%
	Moderate	572	228	40%	0070
	Some what		74	13%	_
	Very little		34	6%	_
	Not at all		6	1%	_
					_
19	Total 572 100%				
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc.				
	While teaching. Above 90%	572	161	28%	660/
		572	216		66%
	70 - 89 %		-	38%	_
	50-69%		104	18%	
	30-49%		53	9%	_
	Below 29%		38	7%	_
	Total     572     100%				
20	The overall quality of teaching -learning process in your institute is very good				
	activities			1.000	
	Strongly agree	572	249	43%	83%
	Agree		228	40%	4
	Neutral		81	14%	
	Disagree		10	2%	
	Strongly disagree		4	1%	
	Total		572	100%	

To know the satisfaction of the students, concerning teaching and learning and facilities provided by the college, a survey was conducted through Google form. The IQAC used different rating scales for the various questions. We obtained maximum positive results, and received feedback from 572 students. The first question related to the syllabus 72% of the students said about the coverage of the syllabus. 92% said that the staff prepares ahead of the class. 79% of the students rated that the staff communicates well. 68% of them rated as very good and excellent on the approaches of teachers to the students. Concerning Internal Evaluation and Assignment, 83% of them rated as, usually and always fair. 70% Students said that the institute shows keen interest to promote internship as regularly and often, and 77% rated that it facilitates cognitive, social, and emotional growth. 83% of them rated that it also provides multiple opportunities to grow. 85% of the students expressed, that the staff informs the competencies, course, and programme outcome. 77% of the students expressed that the mentors take necessary follow-up with an assigned task every time and usually. 81% of the students agreed that the staff explains the concepts with illustrations and applications. 80% of the students expressed that the staff fully and reasonably encourages the students to face the challenges. 78% of them identify the weakness and help the students to overcome the issues. 80% of students strongly agree about monitoring, reviewing continuously on quality improvement of the teaching and learning process by the institution. 81% of the students to the great extent and moderately accepted that the Institution and the staff use students' centric methods for learning. 87% of the students uttered that they are allowed to take part in extracurricular activities. Concerning soft and life skills, 80% of them said that it was to the great extent and moderate level. To enhance the teaching with the help of ICT tools 66% of the students agreed that staff uses the LCD projectors; multimedia, etc. 83% of the students strongly agree and agree that the overall quality of teaching and learning is very good.

#### **SUGGESTIONS**

- Good to have Campus training, Fieldwork and also need to improve it.
- It is a green and hygienic Campus.
- Avail us with an adequate water facility.
- College ought to inculcate communication only in English among the students strictly. Staff should speak only in English.
- Need to Arrange a yoga class
- Avail Free Bus facility. Shift learning would be better
- Need to increase opportunity in sports.
- An experienced person could handle the final year students.

## **TEACHING**

- All teaching staff are good.
- The friendly teachers are appreciable among the students.
- With the help of staff, the students must take seminars.
- The teacher could give some extra information about a topic and explore with a practical example that could sound well.
- Teaching should be bilingual and motivate the students to keep away from the stress level. The staff treats everyone equally.
- Smart boards used adequately. it is very much appreciable.

### **LEARNING**

- We want more industrial visit.
- Inculcate the practice of self-learning
- Improve lab facilities for PG students to do their project works.
- Revealed and gained our inner talents ..!
- Group discussion is must in the classroom
- The students learning experience is good.
- We need Competency-Based Learning
- Graphics and visual media to engage students well
- Teaching through Projector is very useful for the students
- Learnt Self management skills, self-discipline, and learned to use ICT tools too.
- Understood different methods of teaching.
- Seminars helped me to improve my knowledge.