

# **GONZAGA**

# COLLEGE OF ARTS AND SCIENCE FOR WOMEN (Affiliated to Periyar University, Salem)

# **Student Satisfaction Survey 2018-2019**

S. No	Particulars	No. Students	Total Respondents	Percentage	Over all percentage
01	Syllabus was covered in the class	Statis	respondents		percentage
01	(85 to 100%)		139	37%	
	(70 to 84%)	1	136	37%	
	(55 to 69 %)	370	58	16%	74%
	(0-Below 30%)		37	10%	
	Total		370	100%	
02	Teachers prepare for the classes				
	Thoroughly		118	32%	
	Satisfactorily		232	63%	95%
	Poorly	370	12	3%	
	Indifferently	1	8	2%	
	Total		370	100%	
03	The teachers were able to commun	icate	I.	1	
	Always effective		177	48%	
	Some time Effective		116	31%	79%
	Just satisfactorily	370	62	17%	
	Generally ineffective		8	2%	
	Very Poor communication	1	7	2%	
	Total		370	100%	
04	The teacher's approach to teaching	can best be d	escribed as	1	
	Excellent		101	27%	
	very good		134	36%	63%
	Good	370	119	32%	
	Fair		16	5%	
	Total		370	100%	
05	Fairness of the internal evaluation process by the teachers				
	Always fair		130	35%	
	Usually Fair		166	45%	80%
	Sometimes Unfair	370	56	15%	
	Unfair		18	5%	
	Total		370	100%	
06	Your performance in assignments discussed with you				
	Every time		152	41%	
		370			
	Usually	]	145	39%	80%
	Occasionally / Sometimes	]	59	16%	
	Rarely	]	14	4%	
	Total		370	100%	
07	The institute takes active interest in	n promoting i	nternship, stude	nt exchange	

Field visit opportunities for students   Regularly   Often   106   45%   106   29%   Some times   370   64   17%   Rarely   27   7%   Never   7   2%   7   2%   Total   370   100%   Significantly   119%   Very well   223   60%   Moderately   370   58   16%   Marginally   14   4%   4%   Not at all   4   1%   1%   170   100%   15   15%   15%   15%   163   44%   163   44%   163   44%   163   163   44%   163   163   44%   163   163   44%   163   163   14%   163   14%   163   14%   163   14%   163   14%   163   14%   163   14%   163   14%   163   14%   163   14%   163   14%   163   163   16%   170   100%   1	79%
Often   Some times   370   64   17%   Rarely   27   7%   Never   7   2%   Total   370   100%	79%
Some times   370	79%
Rarely	
Never	
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth   Significantly   71   19%     Very well   223   60%     Moderately   370   58   16%     Marginally   14   4%     Not at all   4   1%     Total   370   100%     Strongly agree   122   33%     agree   178   48%     Neutral   370   55   15%     Disagree   15   4%     Strongly disagree       Total   370   100%     Teachers inform you about your expected competencies, course outcomes and programme outcomes     Every time   151   41%     Usually   163   44%     Occasionally / Sometimes   370   100%     11 Your mentor does a necessary follow-up with an assigned task to you     Every time   108   29%     Usually   179   48%     Occasionally / Sometimes   179   48%     Occasionally / Sometimes   179   48%     Occasionally / Sometimes   59   16%     Significantly   179   16%     Significantly   179   16%     Significantly   179   48%     Occasionally / Sometimes   179   48%     Occasionally / Sometimes   179   16%     Significantly   179   16%     Significantl	
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth   Significantly   71   19%     Very well   223   60%     Moderately   370   58   16%     Marginally   14   4%     Not at all   4   1%     Total   370   100%     Strongly agree   122   33%     agree   178   48%     Neutral   370   55   15%     Disagree   15   4%     Strongly disagree       Total   370   100%     Teachers inform you about your expected competencies, course outcomes and programme outcomes     Every time   151   41%     Usually   163   44%     Occasionally / Sometimes   370   100%     10   Your mentor does a necessary follow-up with an assigned task to you     Every time   108   29%     Usually   179   48%     Occasionally / Sometimes   59   16%     Occasionally / Sometimes   59   16%	
Cognitive, social and emotional growth   Significantly   Very well   223   60%   Moderately   370   58   16%   Marginally   14   4%   Not at all   4   1%   Total   370   100%   Strongly agree   122   33%   agree   178   48%   Neutral   370   155   15%   Disagree   15   4%   Strongly disagree   15   4%   4%   Neutral   370   100%   100%   10   Teachers inform you about your expected competencies, course outcomes and programme outcomes   Every time   151   41%   Usually   163   44%   Occasionally / Sometimes   370   42   11%   Rarely   14   4%   Never     Total   370   100%   100%   11   Your mentor does a necessary follow-up with an assigned task to you   Every time   108   29%   Usually   179   48%   Occasionally / Sometimes   59   16%	
Significantly   Very well   223   60%   Moderately   370   58   16%   Marginally   14   4%   14   4%   Not at all   4   1%   Total   370   100%   122   33%   agree   122   33%   178   48%   Neutral   370   55   15%   Disagree   15   4%   Strongly disagree   15   4%   Strongly disagree   15   4%   Strongly disagree   15   4%   4%   15   4%   15   4%   15   4%   15   4%   15   4%   15   4%   163   4	
Very well   370   58   16%   Moderately   370   58   16%   Marginally   14   4%   4%   Not at all   4   1%   Total   370   100%   100	
Moderately   370   58   16%	
Marginally   14   4%   1%   Total   370   100%	
Not at all	
Total   370   100%	
The institution provides multiple opportunities to learn and grow   Strongly agree   122   33%   agree   178   48%   Neutral   370   55   15%   Disagree   15   4%   Strongly disagree     -     Total   370   100%   100   Teachers inform you about your expected competencies, course outcomes and programme outcomes   Every time   151   41%   Usually   163   44%   Occasionally / Sometimes   370   42   11%   Rarely   14   4%   Never     -	
Strongly agree   122   33%   178   48%   178   48%   178   48%   178	0401
Agree   178   48%   Neutral   370   55   15%   15%   Disagree   15   4%   48%   Strongly disagree     -   Total   370   100%	2421
Neutral   370   55   15%   Disagree   15   4%   Strongly disagree   -   -   -         Total   370   100%	0401
Disagree   15   4%     Strongly disagree       Total   370   100%     10   Teachers inform you about your expected competencies, course outcomes and programme outcomes     Every time   151   41%     Usually   163   44%     Occasionally / Sometimes   370   42   11%     Rarely   14   4%     Never       Total   370   100%     11   Your mentor does a necessary follow-up with an assigned task to you     Every time   108   29%     Usually   179   48%     Occasionally / Sometimes   370   59   16%     Occasionally / Sometimes   50   10%     Occasionally	81%
Strongly disagree	0=/0
Total   370   100%	
Teachers inform you about your expected competencies, course outcomes and programme outcomes   Every time	
and programme outcomes   Every time   151   41%   163   44%   163   44%   42   11%   163   44%   163   44%   163   44%   163   44%   163   44%   163   44%   163   44%   163   44%   163   44%   163	
Every time   151   41%   163   44%   163   44%   42   11%   163   44%   163   44%   163   44%   163   44%   163   44%   163   44%   163   44%   163	
Usually	
Occasionally / Sometimes         370         42         11%           Rarely         14         4%           Never         -         -           Total         370         100%           11         Your mentor does a necessary follow-up with an assigned task to you           Every time         108         29%           Usually         179         48%           Occasionally / Sometimes         59         16%	85%
Rarely	05 70
Never         -         -           Total         370         100%           11         Your mentor does a necessary follow-up with an assigned task to you           Every time         108         29%           Usually         179         48%           Occasionally / Sometimes         59         16%	
Total         370         100%           11         Your mentor does a necessary follow-up with an assigned task to you           Every time         108         29%           Usually         179         48%           Occasionally / Sometimes         59         16%	
11 Your mentor does a necessary follow-up with an assigned task to you  Every time Usually Occasionally / Sometimes  108 29% 179 48% 59 16%	
Every time       108       29%         Usually       179       48%         Occasionally / Sometimes       59       16%	
Usually         179         48%           Occasionally / Sometimes         59         16%	
Occasionally / Sometimes 370 59 16%	
Occasionally / Sometimes 59 16%	77%
	11%
Never 6 2%	
Total 370 100%	
12 The teachers illustrate the concepts through examples and applications	
Every time 160 43%	
Usually 145 39%	82%
Occasionally / Sometimes 370 55 15%	
Rarely 10 3%	
Never	
Total 370 100%	
13 The teachers identify your strengths and encourage you with providing right	
level of challenges	
Fully 147 40%	
Reasonably 150 41%	
Partially 370 52 14%	
Slightly 18 4%	81%
Unable to 3 1%	81%
Total 370 100	81%

14	Teachers are able to identify your weakness and help you to overcome them				
	Every time		145	39%	
	Usually	-	136	37%	760/
	Occasionally / Sometimes	370	50	13%	76%
	Rarely	-	25	7%	
	Never	-	14	4%	
	Total		370	100	
15	The institution makes effort to eng	age students i		<u> </u>	
	continuous quality improvement of				
	Strongly agree		117	32%	
	Agree	-	185	50%	82%
	Neutral	370	51	14%	
	Disagree	-	14	3%	
	Strongly disagree	-	3	1%	
	Total		370	100%	
16	The institute /teachers use student	centric metho			
	learning, participative learning and				
	enhancing learning experiences.	1	<i>J</i> 2.2.20		
	To a great extent		141	38%	84%
	Moderate	1	170	46%	
	Some What	370	37	10%	
	Very Little	-	17	5%	
	Not at all	-	5	1%	
	Total		370	100%	
17	Teachers encourage you to particip	ate in extracu	rricular activiti	es	
	Strongly agree		185	50%	
	Agree		132	36%	86%
	Neutral	370	39	10%	
	Disagree		8	2%	
	Strongly disagree		6	2%	
	Total		370	100%	
18	Efforts are made by the institute /te	eachers to inc	ulcate soft skills	s, life skills	
	and employability skills to make yo				
	To a great extent		147	40%	
	Moderate		154	42%	82%
	Some what	370	44	12%	
	Very little		20	5%	
	Not at all		5	1%	
	Total		370	100%	
19	What percentage of teachers use ICT tools such as LCD projector,				
	Multimedia, etc. While teaching.				
	Above 90%		99	27%	
	70 – 89 %		138	37%	
	50-69%	370	69	19%	64%
	30-49%		30	8%	
	Below 29%		34	9%	
	Total		370	100%	
20	The overall quality of teaching -learning process in your institute is very				
	good activities				
	Strongly agree		129	35%	
	Agree	370	169	48%	
	Neutral		58	16%	83%
	Disagree		9	2%	

	Strongly disagree	5	1%	
	Total	370		
21	Give three observation			
	/suggestions to improve the			
	overall teaching - learning			
	experience in your institution			

## **Student Satisfaction Survey 2018-2019**

IQAC conducted Student Satisfaction Survey in the year 2018-2019. 370 students participated in the survey. Twenty questions were asked in the form of objectives types and the last one was about their valuable suggestion. The consolidated table briefly depicts the percentage of the survey. 70-74% revealed syllabus was covered in the classes. 95% of them expressed that staff prepared the syllabus thoroughly and well in advance. 79% of them said that the staff communicates always and sometimes effectively in the English. 63 % of the student rated staff approaches are very good and excellent. 80% of them agreed that internal evaluation is usually fair and sometimes always. 74% of them said that Institution promotes internships, students' exchange, and field visit. Mentoring facilities are 79% significantly and very well addressed by the same. 81% agreed and strongly agreed that the college provides multiple opportunities to the students. 85% of the students agreed that teachers inform about the expected competency, course, programme, outcomes. 77% of the students expressed that staff usually and every time follow-up assigned task. 82% witnessed that concepts are illustrated and with applications. 81% and 76% respondents said that the staff were able to identify strengths and weaknesses of the students and help them to overcome the issues. 82% expressed that the institution makes effort to engage students in the monitoring, reviewing the continuous quality improvement of the teaching-learning process. The teachers use studentcentric methods and 84% said experiential learning, participative learning, and problemsolving methodologies were adopted for enhancing learning experiences. For the student's holistic formation 86% of the staff encourage them to take part in extracurricular activities. 82% of the students expressed that they were given all the soft skills to work for the world. For students joyous learning 64% of them use the ICT tools while teaching. 83% of them said that the overall teaching-learning process in the institution is good, agree, and strongly agree.

### **SUGGESTIONS**

- Make some more efforts to improve students extracurricular activities
- Free Bus facility
- College shall have shifts.
- Create interest in sports to the students.
- Teachers must talk fluently in English.
- Appoint an experienced person to the final year students.

- Make students speak English compulsorily.
- Give more library hours in a week
- We need Competency-Based Learning.
- Provide study material for student.
- Develop Canteen facilities.
- Insist on two-way communication.

#### **TEACHING**

- Smart board teaching
- We expect general applications of the subject taught.
- Smart class to all classes
- Use ICT tools to improve students' learning skill
- Give test based on the capacity of students
- We need an extra system, practical apparatus and project apparatus
- Shouldn't show partiality to the students.
- Conduct UPSC and TNPSC coaching in our campus
- Make the teaching a two-way interaction.
- Teaching is good.
- Give notes to each subject

#### **LEARNING**

- Graphics and visual media to engage students well
- Projector teaching is useful for the students
- Use multiple study activities on campus
- Give some tasks for students in learning
- The student learning experience is good.
- Give more and more creative activities.
- Learnt Self-management skills.
- Learnt self-discipline.
- Understood about different methods of teaching.
- Seminars help me to improve my knowledge.
- Learnt using ICT tools