



GONZAGA

COLLEGE OF ARTS AND SCIENCE FOR WOMEN
(Affiliated to Periyar University, Salem)

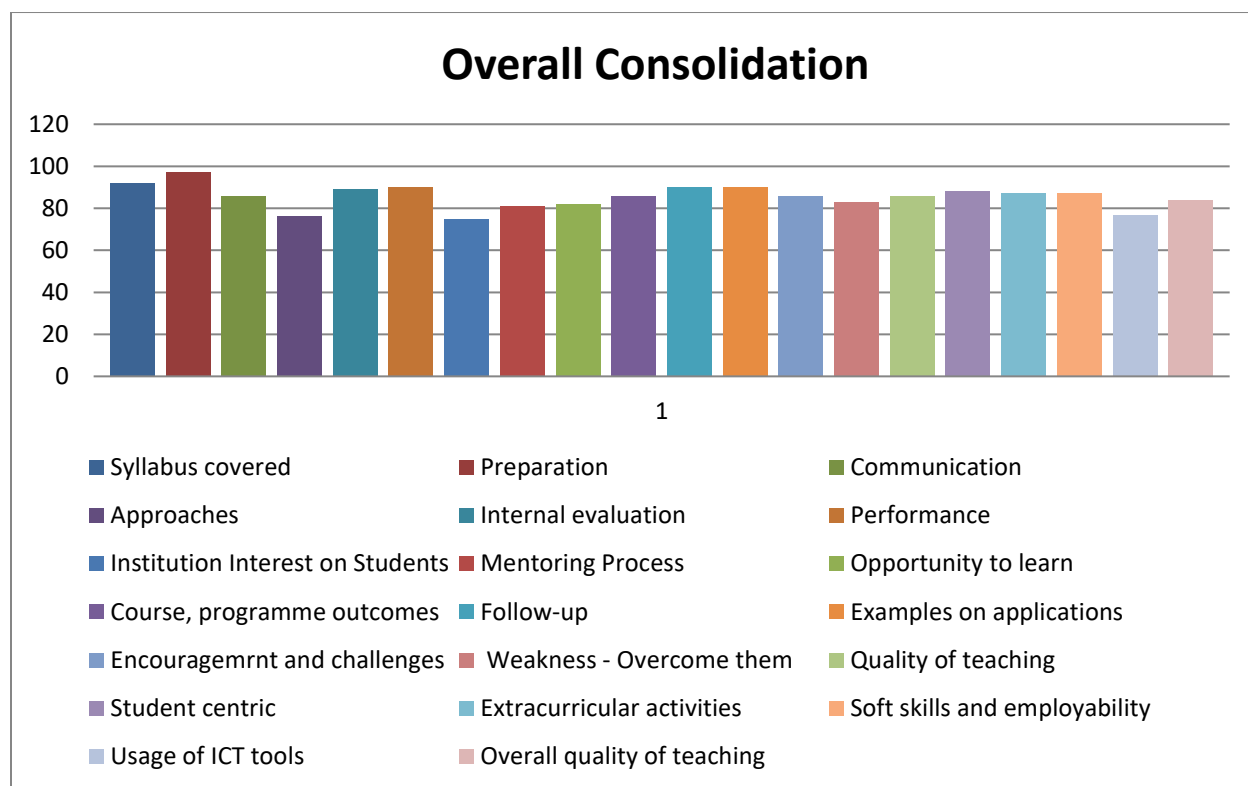
STUDENT SATISFACTION SURVEY 2016 - 2017

S. No	Particulars	No. Students	Total Respondents	Percentage	Total percentage
01	Syllabus was covered in the class				88%
	(85 to 100%)	198	113	57%	
	(70 to 84%)		69	35%	
	(55 to 69 %)		16	8%	
	(0-Below 30%)		0	-	
	Total		198	100%	
02	Teachers prepare for the classes				84%
	Thoroughly	198	89	44%	
	Satisfactorily		104	53%	
	Poorly		2	1%	
	Indifferently		3	2%	
	Total		198	100%	
03	The teachers were able to communicate				86%
	Always effective	198	110	55%	
	Some time Effective		62	31%	
	Just satisfactorily		21	11%	
	Generally ineffective		3	2%	
	Very Poor communication		2	1%	
	Total		198	100%	
04	The teacher's approach to teaching can best be described as				81%
	Excellent	198	73	37	
	very good		78	39	
	Good		42	22	
	Fair		5	2	
	Total		198	100%	
05	Fairness of the internal evaluation process by the teachers				89%
	Always fair	198	90	45%	
	Usually Fair		87	44%	
	Sometimes Unfair		18	9%	
	Unfair		3	2%	
	Total		198	100%	
06	Your performance in assignments discussed with you				89%
	Every time	198	95	48%	
	Usually		83	42%	
	Occasionally / Sometimes		16	8%	
	Rarely		4	2%	
	Total		198	100%	

07	The institute takes active interest in promoting internship, student exchange field visit opportunities for students			76%	
	Regularly	198	90		45%
	Often		61		30%
	Some times		31		16%
	Rarely		7		4%
	Never		9		5%
	Total		198		100%
08	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth			81%	
	Significantly	198	55		28%
	Very well		106		53%
	Moderately		29		15%
	Marginally		4		2%
	Not at all		4		2%
	Total		198		100%
09	The institution provides multiple opportunities to learn and grow			81%	
	Strongly agree	198	63		32%
	agree		99		50%
	Neutral		29		15%
	Disagree		4		2%
	Strongly disagree		3		1%
	Total		198		100%
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes			85%	
	Every time	198	96		49
	Usually		74		37
	Occasionally / Sometimes		20		10
	Rarely		6		3
	Never		2		1
	Total		198		100%
11	Your mentor does a necessary follow-up with an assigned task to you			89%	
	Every time	198	76		38%
	Usually		101		52%
	Occasionally / Sometimes		11		5%
	Rarely		9		5%
	Never		1		0
	Total		198		100%
12	The teachers illustrate the concepts through examples and applications			90%	
	Every time	198	98		49%
	Usually		81		41%
	Occasionally / Sometimes		14		7%
	Rarely		4		3%
	Never		1		-
	Total		198		100%

13	The teachers identify your strengths and encourage you with providing right level of challenges			86%	
	Fully	198	94		47%
	Reasonably		78		39%
	Partially		20		11%
	Slightly		4		2%
	Unable to		2		1%
	Total		198		100%
14	Teachers are able to identify your weakness and help you to overcome them			83%	
	Every time	198	85		43%
	Usually		80		40%
	Occasionally / Sometimes		19		9%
	Rarely		11		6%
	Never		3		2%
	Total		198		100%
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process			86%	
	Strongly agree	198	80		40%
	Agree		92		46%
	Neutral		24		12%
	Disagree		1		1%
	Strongly disagree		1		1%
	Total		198		100%
16	The institute /teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.			88%	
	To a great extent	198	83		43%
	Moderate		92		46%
	Some What		12		6%
	Very Little		8		4%
	Not at all		3		1%
	Total		198		100%
17	Teachers encourage you to participate in extracurricular activities			86%	
	Strongly agree	198	101		52%
	Agree		70		35%
	Neutral		21		10%
	Disagree		4		2%
	Strongly disagree		2		1%
	Total		198		100%
18	Efforts are made by the institute /teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work			86%	
	To a great extent	198	86		44%
	Moderate		85		43%
	Some what		17		8%
	Very little		8		4%
	Not at all		2		1%
	Total		198		100%

19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. While teaching.				76%
	Above 90%	198	61	31%	
	70 – 89 %		90	46%	
	50-69%		26	13%	
	30-49%		13	6%	
	Below 29%		8	4%	
	Total		198	100%	
20	The overall quality of teaching -learning process in your institute is very good activities				84%
	Strongly agree	198	74	37%	
	Agree		94	47%	
	Neutral		23	12%	
	Disagree		5	2%	
	Strongly disagree		2	2%	
	Total		198	100%	
21	Give three observation /suggestions to improve the overall teaching - learning experience in your institution				



In order to know the satisfaction of the students with regard to teaching and learning, a survey was conducted via Google form. We used different rating scales for the various questions and obtained maximum positive results and suggestions from 198 students. 92% of the students expressed that portions are covered in time, at the same time 97% said that staff prepares ahead of the class. 86% of the respondents rated about the staff communication and their approaches

with the students as very good and excellent. With regard to Evaluation and Assignment, 89-90% stated as always fair and every time discussed with the students about their performance.

Institute shows regular interest to promote internship at 75%, to facilitate cognitive, social, and emotional growth at 81%. 82% rated that the college provides multiple opportunities. 86% of the students expressed, that the staff list out course, programme specific and programme outcome, and 90% of the mentors takes necessary follow-up with an assigned task every time and usually with the same ratings, staff illustrates the concepts with examples and applications. 86% of the students expressed that the staff reasonably encourages the students to face the challenges. 83% of them were helped to identify the weakness and to overcome. 86% of students strongly agree about monitoring, review and continuous quality improvement of the teaching and learning process. 88% of the students rated that both Institution and staff use students' centric methods for learning to a great extent.

87% of the students uttered that they were allowed to take part in extracurricular activities. With regard to soft and life skills, 87% of them said it was to a great extent and moderate level. 77% of the staff uses the LCD projectors, multimedia, etc. to make learning process lively and active. 84% of the students strongly agreed the overall quality of teaching and learning is very good.

Views / Suggestions

- Remedial hour could be engaged with ICT tools.
- The college really cares about its members. It is a place of civility, friendship and good cheer.
- Improve free facility for G-net.
- Extend the duration of library hours.
- Staff and students rapport maintained positively.
- Need to maintain the same teaching methods which exist already.
- Use ICT tools, LCD projector to teach.
- Install projectors in every class.
- Increase bus facility.
- Overall good, shall conduct two workshops per year.
- Appreciations on skill-based learning and promoting entrepreneurial skills among the students.
- Staff are well aware of their responsibility.
- They are doing great in motivating the students, staffs must not be changed frequently and need more guest lecturers.

- Proud of this college; Our institute is helpful to improve our skills.
- Improve water facilities.
- Create job opportunities through campus interview.
- Assignments and activities can be implemented to motivation classes.
- Need educational tour for science students.
- Internal assessment marks should be graded, enhance the lab facilities.
- Add vocational courses because it will benefit all the students and for their bright future.

Teaching

- The teaching is excellent, everyone is well educated.
- Teaching was very good and well.
- Need visual learning (smart board)
- The staff prepares well in advance.
- Really some of our teachers are excellent and are experienced.
- They teach practically good, it's perfect.
- Even though they teach fast, it's comprehensible.
- Teaching methods could be improved.
- Improving the teaching in coding.
- Teachers should understand the students' mindset and thrive to improve the students' knowledge.
- It was a great time in my life. I had great and stimulating professors thanks to great advice.
- Advanced groups could be added.
- Need good communication.
- General knowledge teaching.
- Make an extra hour for sports and extracurricular activities.
- Good qualification and always good college.
- Encourage students to involve in extracurricular activities and PPT
- All the subjects taught very clear

Learnings

- Learnt methodology to score high
- Improved Technical skills
- Learnt to solve the problem
- I learnt new skills, and discipline in this college
- Learnt soft skills